UNITED STATES DEPARTMENT OF COMMERCE United States Patent and Trademark Office Address: COMMISSIONER FOR PATENTS P.O. Box 1450 Alexandria, Virginia 22313-1450 www.uspto.gov

APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
10/711,572	09/25/2004	George J. Nassef JR.		5571
VALETNOIR INC - A NEW YORK CORPORATION 1140 BROADWAY			EXAMINER	
			TORIMIRO, ADETOKUNBO OLUSEGUN	
SUITE 903 NEW YORK, I	NY 10001		ART UNIT	PAPER NUMBER
,	•		3714	
			MAIL DATE	DELIVERY MODE
		-	10/10/2007	PAPER

Please find below and/or attached an Office communication concerning this application or proceeding.

The time period for reply, if any, is set in the attached communication.

1		\mathcal{M}
	Application No.	Applicant(s)
	10/711,572	NASSEF, GEORGE J.
Office Action Summary	Examiner	Art Unit
	Adetokunbo O. Torimiro	3714
The MAILING DATE of this communication app Period for Reply	ears on the cover sheet with the c	orrespondence address
A SHORTENED STATUTORY PERIOD FOR REPLY WHICHEVER IS LONGER, FROM THE MAILING DA - Extensions of time may be available under the provisions of 37 CFR 1.13 after SIX (6) MONTHS from the mailing date of this communication. - If NO period for reply is specified above, the maximum statutory period w - Failure to reply within the set or extended period for reply will, by statute, Any reply received by the Office later than three months after the mailing earned patent term adjustment. See 37 CFR 1.704(b).	ATE OF THIS COMMUNICATION 16(a). In no event, however, may a reply be tim rill apply and will expire SIX (6) MONTHS from cause the application to become ABANDONE	N. nely filed the mailing date of this communication. D (35 U.S.C. § 133).
Status		
1) Responsive to communication(s) filed on 25 Se	eptember 2004.	•
,	action is non-final.	
3) Since this application is in condition for alloward closed in accordance with the practice under E		•
Disposition of Claims		
4)⊠ Claim(s) 1-19 is/are pending in the application.		· .
4a) Of the above claim(s) is/are withdraw		1
5) Claim(s) is/are allowed.		
6)⊠ Claim(s) <u>1-19</u> is/are rejected.		
7) Claim(s) is/are objected to.		
8) Claim(s) are subject to restriction and/or	r election requirement.	
Application Papers		
9) The specification is objected to by the Examine	r.	1
10) The drawing(s) filed on is/are: a) acce	epted or b) objected to by the I	Examiner.
Applicant may not request that any objection to the	*	
Replacement drawing sheet(s) including the correction 11) The oath or declaration is objected to by the Ex		-
Priority under 35 U.S.C. § 119		
12) Acknowledgment is made of a claim for foreign	priority under 35 U.S.C. § 119(a))-(d) or (f).
a) ☐ All b) ☐ Some * c) ☐ None of:		
 Certified copies of the priority documents 	s have been received.	
2. Certified copies of the priority documents		•
3. Copies of the certified copies of the prior	- -	ed in this National Stage
application from the International Bureau		.u
* See the attached detailed Office action for a list	or the certified copies not receive	ea.
Attachment(s)		
1) Notice of References Cited (PTO-892)	4) Interview Summary	
 2) Notice of Draftsperson's Patent Drawing Review (PTO-948) 3) Information Disclosure Statement(s) (PTO/SB/08) 	Paper No(s)/Mail Do 5) Notice of Informal F	
Paper No(s)/Mail Date	6) Other:	

Application/Control Number: 10/711,572

Art Unit: 3714

DETAILED ACTION

Specification

1. Applicant is reminded of the proper language and format for an abstract of the disclosure.

The abstract should be in narrative form and generally limited to a single paragraph on a separate sheet within the range of 50 to 150 words. It is important that the abstract not exceed 150 words in length since the space provided for the abstract on the computer tape used by the printer is limited. The form and legal phraseology often used in patent claims, such as "means" and "said," should be avoided. The abstract should describe the disclosure sufficiently to assist readers in deciding whether there is a need for consulting the full patent text for details.

The language should be clear and concise and should not repeat information given in the title. It should avoid using phrases which can be implied, such as, "The disclosure concerns," "The disclosure defined by this invention," "The disclosure describes," etc.

2. The abstract of the disclosure is objected to because it contains 166 words, which is more than the allowed range of 50-150 words. Correction is required. See MPEP § 608.01(b).

Claim Objections

3. Claims 2-11 and 13-19 are objected to because of the following informalities:

Claims 2-11 and 13-19, line 1: the limitation "a customer relationship" should be -- the customer relationship --.

Appropriate correction is required.

Claim Rejections - 35 USC § 102

4. The following is a quotation of the appropriate paragraphs of 35 U.S.C. 102 that form the basis for the rejections under this section made in this Office action:

A person shall be entitled to a patent unless -

(e) the invention was described in a patent granted on an application for patent by another filed in the United States before the invention thereof by the applicant for patent, or on an international application by another who has fulfilled the requirements of paragraphs (1), (2), and (4) of section 371(c) of this title before the invention thereof by the applicant for patent.

5. Claims 1- are rejected under 35 U.S.C. 102(e) as being anticipated by Walker et al (US 2003/0003988).

Re claims 1,10, and 12: Walker et al discloses a customer relationship management system comprising having a database (208); having said database contain data about a gaming player; and allowing said data to be accessed by users of the system being use to offer promotions to said player; customer relationship management system comprising having a database (608) on which a promotion file resides; having said promotion file contain data about a gaming player; having said promotion file contain information about promotion, and allowing said data to be accessed by users of the system being use to offer promotions to said player (see figs.2 and 6; abstract; par. [0091] and par. [0098]).

Re claims 2-7 and 13-17: Walker et al disclose further comprising having said system being accessible by a user through the Internet (see par. [0034], lines 1-3); further comprising having said data being historic data of said gaming player; further comprising having said historic data being the gaming history of said gaming player (see par. [0105] and par. [0144]); further comprising having said data being the preferences of said gaming player (see abstract, lines 2-4); further comprising having said system connecting to other database systems (see fig.2; par. [0091], lines 1-4); further comprising having said promotions written in a player's native language (see par. [0380], lines 12-14). It is apparent to examiner for offer and promotions to be offered to

Application/Control Number: 10/711,572

Art Unit: 3714

player using the pre-configured language setting because only then can the

promotion be understood and effective.

Re claims 8,9,11,18, and 19: Walker et al disclose further comprising having said system

contacting said gaming player about a promotion (see par. [0202]); further comprising

where said gaming player is contacted based on a selection criteria; further comprising

where said promotions are forwarded to a player based on selection (see par. [0391]).

Conclusion

The prior art made of record and not relied upon is considered pertinent to applicant's · 6.

disclosure. Acres et al teaches a method for operating networked gaming devices; Goldberg et al

discloses a network gaming system; Walker et al discloses an electronic gaming system offering

premium entertainment services for enhanced player retention; Paulsen discloses a personal

gaming device.

7. Any inquiry concerning this communication or earlier communications from the

examiner should be directed to Adetokunbo O. Torimiro whose telephone number is (571) 270-

1345. The examiner can normally be reached on Mon-Fri (8am - 4pm).

If attempts to reach the examiner by telephone are unsuccessful, the examiner's

supervisor, Robert Pezzuto can be reached on (571) 272-6996. The fax phone number for the

organization where this application or proceeding is assigned is 571-273-8300.

AT

SUPERVISORY PRIMARY EXAMINER

Page 4